

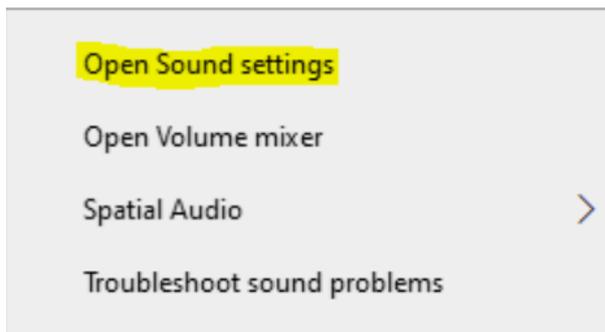
Computer problems during exams

It is a good idea to use headphones with integrated microphone to ensure sound quality.

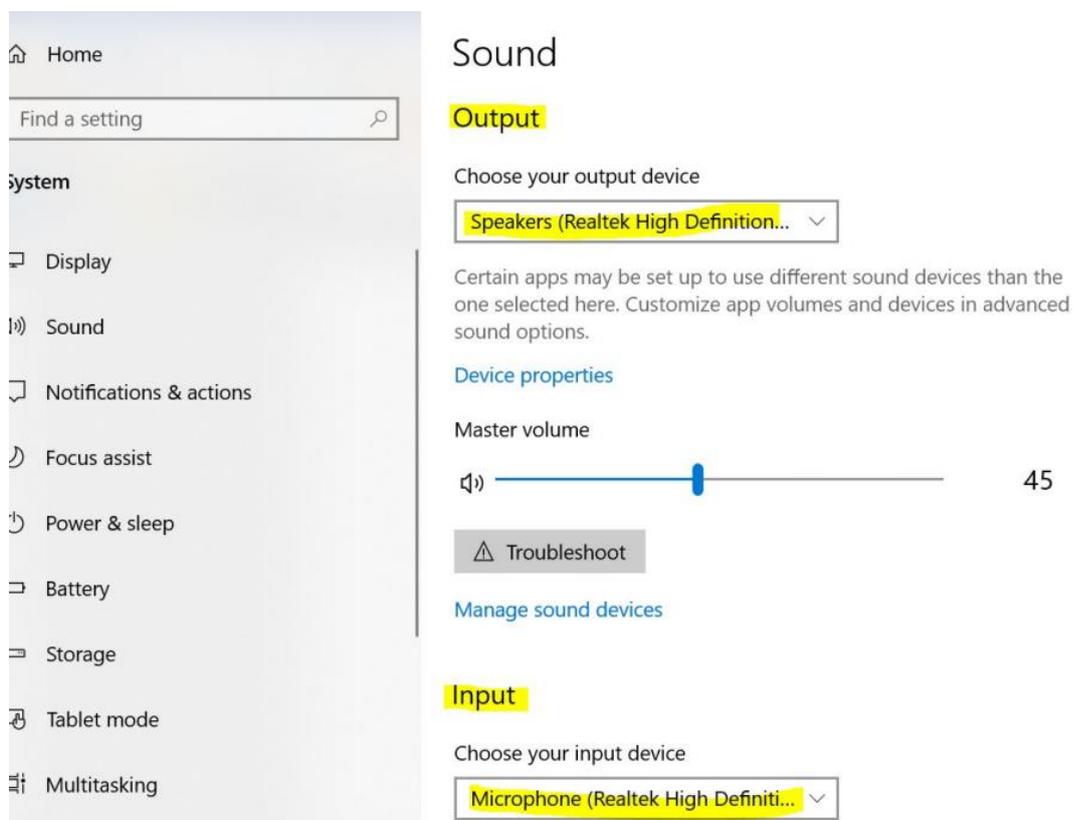
Should you experience problems with the microphone or the sound on your computer, check that the correct unit is selected in sound settings: Right-click on the speaker icon at the bottom right of your taskbar:



Select sound settings:



Ensure that sound is played on your preferred audio device, for example a speaker or headphone (output). Also make sure the correct microphone is selected in the sound settings (input).



The cause of the problem may also be the internet connection.